



Innovations in Human Resource Management: Getting the Public's Work Done in the 21st Century (Transformational Trends in Governance and Democracy)

Hannah S. Sistare, Myra Howze Shiplett, Terry F. Buss

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Human resource management is experiencing profound change, new challenges, exciting accomplishments, and much uncertainty. The public service has moved away from the old days of "personnel management" concerned mostly with processing "personal action" paperwork, to a system where public employees are managed as human capital to get the work of the government done more effectively and efficiently. This volume brings together the latest thinking on human resource management in the public service, presented by distinguished thought leaders in the field. While it focuses primarily on federal government policies and practices, the principles, conclusions, and recommendations translate readily to state and local government, and to the private sector as well.

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