



Grundlagen Qualitätsmanagement: Von den Werkzeugen über Methoden zum TQM (German Edition)

Holger Brüggemann, Peik Bremer

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Dieses Lehr- und Fachbuch stellt sehr übersichtlich und leicht verständlich die Grundlagen des Qualitätsmanagements dar. Dabei wird der Bogen von den elementaren Qualitätswerkzeugen über die klassischen Qualitätsmethoden bis zum umfassenden Qualitätsmanagement TQM gespannt.

Verständnisfragen, Übungsaufgaben und eine praxisorientierte Beschreibung ermöglichen leicht ein Selbststudium.

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